

**Great news,** we are excited to inform you that your building now offers hosted high speed broadband internet service and support provided by UniLink Communications to all residents.



## What is hosted broadband service and support by UniLink?

Along with the obvious benefits, you will also experience these additional advantages:



### High-Speed Secure Internet

True high-speed secure broadband Internet service at a discount over other providers.



### Fiber Optic Circuit

Your service will be brought to you via a brand-new fiber optic circuit (Not coax, DSL or satellite).



### Complementary Equipment

Complementary wireless access point (WAP) and simple set up for seamless connectivity.



### 24/7 Customer Support

U.S. based 24 x 7 x 365 friendly and responsive customer support.



### Advanced Dual Band WiFi 6

Advanced dual band WiFi 6 for enhanced connectivity and performance.



### Secure Protection

Safety and security while you are using the internet for peace of mind.

### Additional Benefits

- You won't need to consume all your cellular data allowing you to save this for when you are away from home!
- No need for the additional cost of old-fashioned cable or satellite TV, you can cut the cord and have multiple modern streaming video and live TV options.

### Cut The Cord

Once connected to UniLink you can "Cut the Cord" by connecting your smart TV, Roku or amazon Fire Stick to your new WiFi allowing you to utilize the many available free and paid TV Apps. Further you can connect your mobile device for WiFi calling or any of your other IoT devices such as tablets and computers.

### Free Entertainment

Also, by using UniLink Broadband, you gain exclusive access to Monytize, a FREE TO JOIN, INVITE ONLY, Entertainment and Social Media Platform that allows you to earn and give back to the community all while using the application's features. Monytize is an aggregated platform which allows our subscribers to watch TV, stream movies and music, play video games, and interact with friends and family all on one social platform. Once invited, you can register and set up your profile page for free and invite any of your followers to join as well. Ask us for your exclusive invite.



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# Connection Guide

## How Do We Connect?

1. Under network settings on your IoT device, please find the buildings primary network name (SSID) and connect to it:
  - a. Network name (SSID):
  - b. Password:
2. Once connected you may begin using the internet on all of your devices, connect as described above.

Once connected to the internet you can set up your TV by connecting your “Smart TV” and other IoT devices to your Wi-Fi. If you do not have a “Smart TV” or want additional options you can use a media device such as a Roku, Amazon Fire Stick or Apple TV. For modern TV options you can utilize some of the many available free and paid Apps, a few of which are shown below:

- **TV - Free:** Monytize, TabloTV, RokuLiveTV, NewsON, freevee, plutoTV, TubiTV, localnow, AirTV/Sling, YouTube, Haystack, Plex, PBS or search local network television stations in the app store such as NBC, CBS, FOX, ABC and Peacock.
- **TV - Paid:** Paramount+, Fubo (Sports), SlingTV, vidgo, YouTubeTV, AmazonPrimeVideo, DisneyPlus, Netflix, Hulu+LiveTV, DirecTVStream and PBS Passport.
- **Or you can search the internet for new and / or additional options in your area.**

**3rd Party Devices:** Please note un-supported 3rd party network devices are not supported and are not permitted to be used on the network, these devices may not function properly, create a network security risk and / or risk crashing the network and internet service to the building. To check if your own network device is supported please email or call Support at the number shown below with the devices make and model #.

## How Do We Reach UniLink?

[Please see our website for general hours of operation by department](#)

If you have questions or are experiencing any difficulties during set up or with network connectivity, please reach out through any of our available support channels. You will need to provide us the following information:

- **Building Name / Site ID –**
- **Your name, contact phone / email and unit number**

**UniLink Communications – 800.546.1730**

- Ext. 1, Main office, [info@unilinkcommunications.com](mailto:info@unilinkcommunications.com) (General information and pricing)
- Ext. 2, Technical Support, [support@unilinkcommunications.com](mailto:support@unilinkcommunications.com)
- Ext. 3, Billing, [accounting@unilinkcommunications.com](mailto:accounting@unilinkcommunications.com)

**UniLink gives back to the community!**  
**Ask us about Monytize and how you can get involved and earn.**

